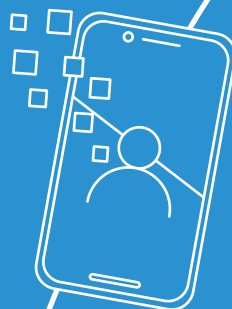
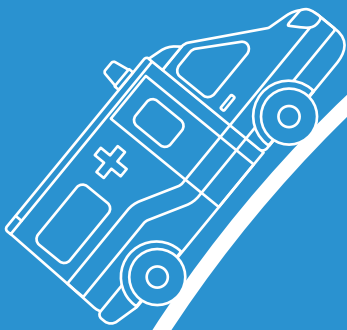
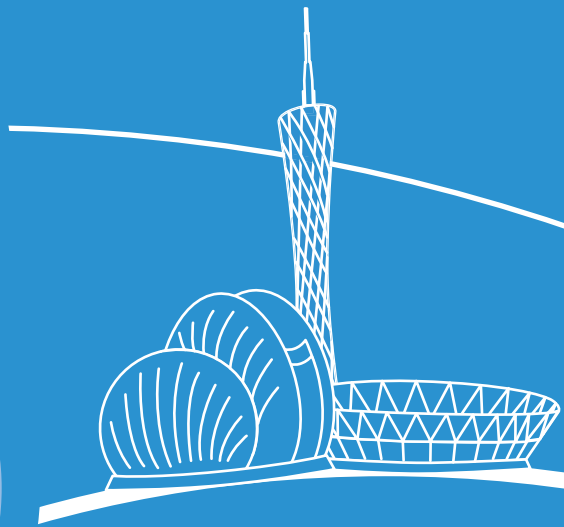


“ **Embrace a result-oriented culture, focus on action and the delivery of results** ”





3



**Strive to Improve
Governance**





行政長官表揚榜頒獎典禮

Executive's Award for Exemplary Performance Presentation



3

Strive to Improve Governance

Enhancing Governance Systems

Interaction and exchange between the executive and the legislature

- Continue to strengthen exchange and collaboration in policy formulation through the Chief Executive's Interactive Exchange Question and Answer Sessions, Ante Chamber Exchange Sessions and direct meetings, etc. (CSO)

Liaison mechanism with NPC deputies and CPPCC members

- Implement the regular exchange mechanism with the Hong Kong Special Administrative Region (HKSAR) deputies to the National People's Congress (NPC) and the HKSAR members of the National Committee of the Chinese People's Political Consultative Conference (CPPCC) to enhance communication and collaboration, as well as to rally patriots with affection for the country and our city, and build a better Hong Kong together. (CMAB)

Improving governance at district level

- Take forward the preparatory work for constituting the new-term District Councils (DCs) proactively, and ensure that the new-term DCs will assume office smoothly on 1 January 2024, so as to enhance the efficacy of district governance with an improved district governance system. (HYAB, CMAB)

- The Steering Committee on District Governance and the Task Force on District Governance lead bureaux/departments to formulate measures to addressing issues of concern to the districts, thereby duly responding to the needs of the community. (HYAB)

Establishing a framework on the financing of major development projects

- Establish the Committee on the Financing of Major Development Projects led by the Financial Secretary to furnish advice on various financing options for major development projects, including assessing the feasibility of engaging private investors in participating in the projects as well as examining the overall impact of the projects on the Government fiscal position, with a view to ensuring the sustainability of public finance. (FSTB)

Investing in the Greater Bay Area

- The Hong Kong Investment Corporation Limited (HKIC) is actively exploring the option of making use of the Greater Bay Area Investment Fund under its management to set up a joint investment fund with the Guangdong Provincial Government and other institutions or corporations to invest in projects with social and economic benefits in the Guangdong-Hong Kong-Macao Greater Bay Area (GBA). (FSO)

- Continue to pool resources together, identify investment opportunities and strategically promote development of target industries by the HKIC, so as to enhance the long-term competitiveness and economic vitality of Hong Kong while generating investment return. (FSO)

Enhancing Governance Capability and Governance Efficacy

Advancing development of digital government

- Form the new Digital Policy Office to be led by Commissioner for Digital Policy to assume the responsibility of formulating policies on digital government, data governance and information technology, promoting the opening-up of data and co-ordinating departments to provide more digital services. (ITIB)
- Take forward the work of the Digital Economy Development Committee to conduct studies on digital infrastructure, cross-boundary data flow, digital transformation of enterprises and human resources support, with a view to putting forward recommendations by early 2024. (FSO, ITIB)
- Publish by end-2023 administrative measures for facilitating data flow and safeguarding data security, thereby fueling development of data-driven digital economy. (ITIB)
- Launch a consented data exchange gateway with the function of interfacing with the Commercial Data Interchange by end-2023, in order to facilitate data interchange between government departments and financial institutions upon the authorisation of their enterprise clients. (ITIB)
- Complete a service-wide e-Government audit by end-2023 and launch 110 digital government initiatives from 2024 to 2025 to promote digital government and smart city development. (ITIB)
- Accept electronic payment as an option for all government services by the third quarter of 2024, so as to provide members of the public with option to settle relevant service payment through the Faster Payment System; and government services commonly used by Mainland tourists will also support payment by Mainland electronic wallets to facilitate their usage. (ITIB)
- Expand the service scope of the 1823 Chatbot and enhance efficiency in case handling with the use of artificial intelligence (AI) technology. (ITIB)
- Facilitate the full adoption of “iAM Smart” by all departments to provide citizens with the option of one-stop electronic services by end-2025. (ITIB)
- Digitalise all licences, services and forms involving application and approval by mid-2024. If in-person submission or collection of documents is required by law or international practice, applicants will only need to visit the government offices concerned once. (ITIB)
- Continue to encourage the application of technologies in government departments to enhance the quality of public services through the Smart Government Innovation Lab, the TechConnect (block vote) and the E&M InnoPortal of the Electrical and Mechanical Services Department. (ITIB)
- Formulate a digital transformation plan for waterworks to develop big data analytics, AI and other smart technologies for supporting smart water supplies; set up the Central Operations Management Centre in the Water Supplies Department (WSD); and introduce AI to enhance the customer services of the WSD. (DEVB)
- Implement the regulatory framework for autonomous vehicles (AV) to facilitate larger-scale AV trials and uses by the trade, paving the way for the popularisation of AV. (TLB)

- Continue the implementation of other smart mobility initiatives, including enhancing related researches and applications with the Smart Traffic Fund, taking forward more automated parking system projects, and wider application of the traffic data analytics system. (TLB)
- Introduce electronic vehicle licences so that vehicle owners will no longer have to replace their paper-form vehicle licences upon renewal, and streamline the application procedures to pave the way for full automation of processing. (TLB)
- Introduce electronic driving licences to provide driving licence holders with the option and convenience of using electronic driving licences on their smartphones while driving. (TLB)
- Introduce the “Electronic Closed Area Permit” and “Electronic Closed Road Permit” by end-2023 by the Hong Kong Police Force (HKPF), and significantly shorten the processing time for applications. (SB)
- Launch the “HKSOS” mobile application by the HKPF in the first quarter of 2024, with built-in “Smart Search and Rescue Solutions” to assist rescuers to locate persons in need. (SB)
- Launch the Social Visit e-Booking Service by the Correctional Services Department by end-2023 for members of the public to book online for visits to persons in custody via the Department’s website or mobile application. (SB)
- Adopt the dynamic QR code verification technology in the Dealers in Precious Metals and Stones Registration System by the Customs and Excise Department to enable the trade and customers’ instant verification of a dealer’s registration, thereby facilitating law enforcement and the conduct of business. (SB)

- Introduce a new mobile application function by the Fire Services Department (FSD) by end-2023 to help the public identify FSD-approved portable firefighting equipment. (SB)
- Introduce the remote-controlled robot dogs by the FSD by the third quarter of 2024 to help conduct inspections in hazardous areas during “chemical, biological, radiological and nuclear” (CBRN) incidents for reducing fire personnel’s risk of being exposed to CBRN hazards. (SB)

Promoting development of the “Digital Bay Area”

- Collaborate with the Guangdong Provincial Government to promote the “Cross-boundary Public Services” initiative and allow the residents of the two places to use the services through self-help kiosks in Guangdong and Hong Kong. (ITIB)
- Press ahead with the identity verification of “iAM Smart” of Hong Kong with the “Unified Identity Authentication Platform of Guangdong Province” by end-2023. (ITIB)

Strengthening the civil service management system

- Update the Civil Service Code to spell out clearly the core values and standards of conduct of civil servants, and issue the draft updated Code to staff sides for consultation in the first quarter of 2024 or earlier. (CSB)
- Oversee and encourage bureaux/departments to make good use of the streamlined mechanism of retiring officers in the public interest on grounds of persistent sub-standard performance, in order to terminate their appointment in a timely manner. (CSB)
- Continue to initiate measures, as well as supervise and assist bureaux/departments to make good use of the civil service disciplinary mechanism to handle misconduct cases. (CSB)

- Commence the exchange programme with civil servants of other cities in the GBA starting from end-2023. (CSB)
- Launch the “Civil Service Volunteer Commendation Scheme” in the third quarter of 2024 to give recognition to the civil service volunteer teams and individual civil servants for their outstanding performance and contributions in volunteer services participation or promotion. (CSB)
- Enhance our efforts to publicise good stories of civil servants to showcase their achievements and their dedication to serving the community. (CSB)
- Introduce a more convenient and time-saving way for civil service eligible persons to complete a one-time registration for joining the waiting list for new dental appointment. (CSB)
- Explore actively with the Health Bureau and the Hospital Authority to increase the service capacity of Civil Service Chinese Medicine Clinics from 2024 as appropriate, and in the longer run, set up more Civil Service Chinese Medicine Clinics by reprovisioning or redeveloping some of the Chinese Medicine Clinics cum Training and Research Centres. (CSB)
- Arrange more than 140 000 civil service eligible persons to receive dental scaling services at private dental clinics under the 18-month “Pilot Scheme on Dental Services (Dental Scaling) for Civil Service Eligible Persons” launched in the third quarter of 2023. (CSB)
- Provide education awards from 2024 for eligible children of civil servants appointed on new terms who are receiving primary or secondary education in the Mainland. (CSB)

- Provide marriage leave and compassionate leave from April 2024 for government employees to meet family needs arising from marriage or bereavement. (CSB)

Records Management

- Implement fully the Electronic Recordkeeping System for all government bureaux/ departments within 2025 to enhance efficiency in preserving and managing government records. (CSO)

Emergency Management

Scaling up capability in coping with extreme weather

- Continuously strengthen the overall capability of the Government and the community in coping with extreme weather, and to adopt a pre-emptive approach in preventive and strategic planning. (CSO and relevant bureaux)
- Government departments and public bodies concerned, such as the Airport Authority Hong Kong and the MTR Corporation Limited, will conduct a comprehensive and thorough review of their contingency plans. (TLB and relevant bureaux)
- Explore better utilisation of technologies such as big data and AI to scale up the risk assessment capabilities on meteorological forecast and alert, flooding and landslide hazards, etc. in the event of extreme weather. (EEB, DEVB)
- Take forward expeditiously with the \$8 billion drainage improvement works projects. (DEVB)
- Conduct systematic investigations and studies on major landslide incidents triggered by extreme rainstorms and devise focused measures of landslide mitigation for more natural slopes. (DEVB)

Co-ordinated Emergency Management across the GBA

- Formulate a new “GBA Emergency Response and Rescue Operational Plan” with the other GBA cities under the principles of collaborative prevention and control as well as mutual complementarity to enhance the capability of the cities in the region for collaborative disaster prevention, mitigation and relief, and for responding to major public emergencies. (SB)
- Conduct two large-scale joint exercises at border control points by the FSD with the GBA cities within 2024. (SB)
- Conduct a 36-hour joint exercise by the FSD’s Disaster Response and Rescue Team in the GBA within 2024. (SB)
- Organise, by the FSD, 24 training courses or technical exchange sessions with its fire service counterparts in the GBA within 2024. (SB)
- Discuss with the Governments of other cities in the GBA on the provision of cross-boundary ambulance service so as to enable direct point-to-point hospital transfer for patients, with a view to enhancing patient support. (HHB)

Enhancing community emergency preparedness and response

- Provide, by the FSD and the member organisations of the Resuscitation Alliance, training on administering cardiopulmonary resuscitation or using automated external defibrillators for 100 000 citizens in the three years by mid-2026. (SB)
- Provide, by the FSD, 300 training sessions for tertiary students and the public on the “Three Basic Skills of Emergency Preparedness” within 2024. (SB)